

YOUR ORTHODONTIC APPOINTMENT

Dr. Robert Elliott and Dr. Francine Lo
P: 250-562-2113 E: info@perfectsmile.ca

DAY BEFORE YOUR APPOINTMENT

Please review the screening questions below. If you answer YES to any question, please call our office so we can reschedule your appointment.

1. Do you have a fever, or have you had a fever in the last 14 days?
2. Do you have shortness of breath or other difficulties breathing?
3. Do you currently have a cough?
4. Do you have other flu-like symptoms, such as gastrointestinal upset, headache, or fatigue?
5. Have you experienced loss of taste or smell recently?
6. Have you travelled outside of Canada in the past 14 days?
7. Have you had close contact with anyone that is confirmed COVID-19 positive within the last 14 days?

ARRIVING AT THE OFFICE

Please use our staff entrance on the left side of the building

Please arrive 5-10 minutes before your appointment

Parent/sibling are asked to stay in the car

Please call/text us when you arrive at 250-960-9600

We will **SANITIZE** your hands

We will complete a Health Questionnaire

take your temperature

Please maintain **physical distancing** and avoid touching anything in the office

Young children may be accompanied by one guardian as needed.



SCHEDULING & UPDATES

- Our scheduling coordinators will call you to schedule your next appointment
- Updates to parents can be made by phone or email by request

If the scheduled appointment needs to be changed, please call the office and we will adjust it.



BEFORE LEAVING THE HOUSE

- Brush and floss your teeth
- Please wear a mask to your appointment if possible
- Please use the washroom as our bathroom is currently not accessible

Our brushing station and bathrooms are closed.



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- **DO NOT REMOVE MASK UNTIL SEATED** in the treatment chair
- Replace your mask once your adjustment is done

